KNOWLEDGE BASE ARTICLE

What the Importer Copies and How It Rebuilds Reply Threads

2026 © Vitextra SIA. All rights reserved.

Disclaimer

For the purposes of this Disclaimer:

- **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Disclaimer) refers to Vitextra SIA, LV-1009 Riga, Matise iela 61 - 25.
- **Document** refers to the Knowledgebase Article.
- **You** means the individual accessing the Document, or the company, or other legal entity on behalf of which such individual is accessing or using the Document, as applicable.
- **Website** refers to Vitextra, accessible from https://vitextra.com

Disclaimer

The information contained in the Document is for general information purposes only.

The Company assumes no responsibility for errors or omissions in the contents of the Document.

In no event shall the Company be liable for any special, direct, indirect, consequential, or incidental damages or any damages whatsoever, whether in an action of contract, negligence, or other torts, arising out of or in connection with the use of the contents of the Document. The Company reserves the right to make additions, deletions, or modifications to the contents in the Document at any time without prior notice.

Errors and Omissions Disclaimer

The information given by the Document is for general guidance on matters of interest only. Therefore, errors can occur even if the Company takes every precaution to ensure that the Document's content is current and accurate. Plus, given the changing nature of laws, rules, and regulations, there may be delays, omissions, or inaccuracies in the information contained in the Document.

The Company is not responsible for any errors or omissions, or for the results obtained from the use of this information.

Fair Use Disclaimer

The Company may use copyrighted material that the copyright owner has not explicitly authorized. The Company is making such material available for criticism, comment, news reporting, teaching, scholarship, or research.

The Company believes this constitutes a "fair use" of any such copyrighted material as provided for in section 107 of the United States Copyright law.

If You wish to use copyrighted material from the Document for your own purposes that go beyond fair use, You must obtain permission from the copyright owner.

"Use at Your Own Risk" Disclaimer

All information in the Document is provided "as is", with no guarantee of completeness, accuracy, timeliness or of the results obtained from the use of this information, and without warranty of any kind, express or implied, including, but not limited to warranties of performance, merchantability and fitness for a particular purpose.

The Company will not be liable to You or anyone else for any decision made or action taken in reliance on the information given by the Service or for any consequential, special or similar damages, even if advised of the possibility of such damages.

Contact Us

If you have any questions about this Disclaimer, You can contact Us by email: support@vitextra.com.

Table Of Contents

Overview 4

How the classic board stores a thread 4

Topics 4

Replies 5

What is not copied 7

How the reply tree is rebuilt 7

  Flattened boards and orphan replies 8

Best answers, counters and last activity 8

Authors and dates 9

Attachments 9

The Legacy id and running the import again 10

Overview

The importer of Discussions reads a classic **Discussion Board** list (template 108 or the Discussion Board base type, which includes the discussion lists of community sites) and writes its content into the two site lists of the product, **Discussions Topics** and **Discussions Posts**. This article is the reference behind the wizard described in KB10417. How to Import a Classic SharePoint Discussion Board into Discussions: which classic field lands in which Discussions column, how the reply tree is reconstructed, what is derived, what is left behind, and how the importer recognizes its own work when it is run again. The columns themselves are described in KB10426. Discussions Lists and Columns Reference.

How the classic board stores a thread

A classic Discussion Board keeps every discussion as a **folder** of the list and every reply as an **item inside that folder**. The folder carries the subject, the body, the *Question* flag, the *Featured* flag, the like count and the id of the best reply; each reply carries its own body, like count and a **Parent item** reference (`ParentItemID`) that points either to the discussion itself (a top-level reply) or to another reply (a nested one). The importer reads the list in pages of 2,000 items, ordered by id, and tells folders from messages by the item type.

Discussions uses a different model — one item per topic, one item per reply, with lookups to the topic and to the parent post — so the import is a translation between the two structures, not a copy of the list.

Topics

Every classic discussion becomes one item of **Discussions Topics**:

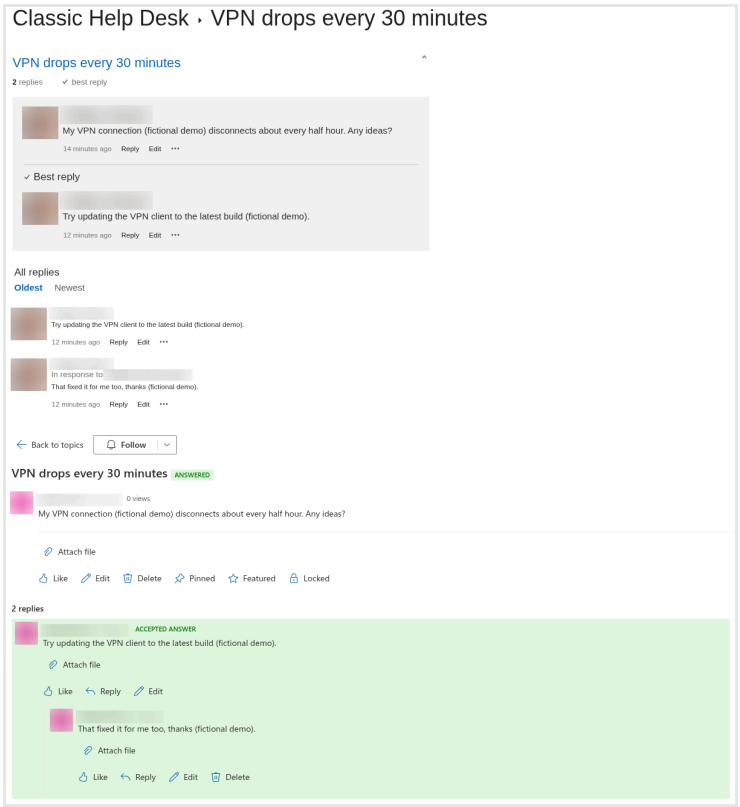
Classic discussion	Discussions Topics column	Value
Subject	**Title**	Copied; cut to 255 characters
Body	**Body** (`VtxBody`)	Copied through the HTML sanitizer of the product: allow-listed tags and attributes stay, scripts, styles and unsafe links are dropped
—	**Board** (`VtxBoard`)	The board selected in the

Classic discussion	Discussions Topics column	Value
		web part
Question	**Type** (`VtxTopicType`)	*Question* when the flag is set, otherwise *Discussion*
–	**Status** (`VtxStatus`)	*Open*; changed to *Answered* when a best answer was found (see below)
Featured	**Featured** (`VtxIsFeatured`)	Copied
Number of likes	**Likes** (`VtxLikeCount`)	Copied
Replies in the folder	**Replies** (`VtxReplyCount`)	Counted by the importer
–	**Views** (`VtxViewCount`)	0
Created date of the latest reply, or of the discussion	**Last activity** (`VtxLastActivity`)	Calculated by the importer
Best reply	**Accepted post** (`VtxAcceptedPostId`)	The id of the imported reply
–	**Approval status** (`VtxApprovalStatus`)	*Approved*
–	**Reports** (`VtxReportCount`)	0
List id and item id	**Legacy id** (`VtxLegacyId`)	`{source list id}:{classic item id}`
Created by, Modified by, Created, Modified	The same system columns	Restored with **Keep original authors and dates**
Attachments	Attachments of the item	Copied with **Copy attachments**

Replies

Every classic reply becomes one item of **Discussions Posts**:

Classic reply	Discussions Posts column	Value
Subject	**Title**	Copied; `Re:` when empty; cut to 255 characters
Body	**Body** (`VtxBody`)	Copied through the sanitizer
Folder of the reply	**Topic** (`VtxTopic`)	The imported topic of that folder
Parent item	**Parent post** (`VtxParentPost`)	The imported parent reply; empty for a top-level reply
—	**Path** (`VtxPath`)	`/` for a top-level reply; the path of the parent plus the parent's id and `/` for a nested one, for example `/341/356/`
—	**Depth** (`VtxDepth`)	0 for a top-level reply, the parent's depth + 1 otherwise
Best reply of the discussion	**Is accepted answer** (`VtxIsAccepted`)	*Yes* for the reply the discussion points to
Number of likes	**Likes** (`VtxLikeCount`)	Copied
—	**Approval status**, **Reports**	*Approved*, 0
List id and item id	**Legacy id** (`VtxLegacyId`)	`{source list id}:{classic item id}`
Created by, Modified by, Created, Modified	The same system columns	Restored with **Keep original authors and dates**
Attachments	Attachments of the item	Copied with **Copy attachments**



A classic thread and its imported copy

What is not copied

- **Ratings** (star ratings) and the list of people who liked an item. The like *count* is copied; the **Liked by** column stays empty, so every user can like an imported item once more.
- **Categories**: classic boards have none, and the importer leaves **Category** empty. Assign categories after the import if the board uses them.
- **View counts**: start at 0.
- **Last reply by**: stays empty; the web part shows the author of the last reply only for replies posted after the import.
- **Alerts**, classic **views** and **list forms**: they belong to the classic list and have no equivalent in Discussions. Subscriptions are created anew by the users — see KB10404. Following Boards and Topics: Subscriptions and Digest Frequency.
- **Pinned** topics: classic boards have no such flag; pin the topics you need after the import.

How the reply tree is rebuilt

1 Replies are sorted by their classic **Created** date, oldest first, so that a parent is always created before its children.

2 For every reply, the importer finds its topic by the **folder** the reply is in. A reply whose folder does not match any imported topic is skipped with the warning *Reply*

skipped: its topic was not imported.

3 The classic **Parent item** is looked up among the replies imported so far in this run or earlier. When it points to a reply, the new post gets that reply as **Parent post**, inherits its **Path** and gets **Depth** + 1. When it points to the discussion itself, is empty, or points to an item the importer does not know, the post becomes a **top-level reply** of the topic with path / and depth 0. When the parent reply exists in the classic list but could not be created in this run, the post is placed at the top level too, and the report gets the warning *Parent reply failed to import; the reply was placed at the top level: 419* (419 is the classic id of the placed reply). Replies nested under the placed reply are attached to it as usual.

Nesting is unlimited: a classic reply at the fifth level arrives at the fifth level.

Flattened boards and orphan replies

Some migration tools copy the items of a classic board but not the **Parent item** references between them; the board then looks like a list of discussions whose replies are all on one level, or the references point to item ids that no longer exist. The dry run counts the latter as **Replies without a known parent (imported as top-level)** and shows the warning *Some replies lost their parent (a flattened board)*. Such replies are attached directly to their topic, in chronological order. Replies with an empty **Parent item** are not counted in that row but are treated the same way. The importer does not try to guess the original parent from timestamps or subjects.

Warning

The hierarchy can only be rebuilt from references that exist in the classic list at the time of the import. If you still have the original board — for example in SharePoint Server — check that the migration tool you use to move it to SharePoint Online carries the **Parent item** column.

Best answers, counters and last activity

After all replies are created, the importer goes through the topics once more (the phase *Updating counters and answers*) and writes, for each topic of the plan:

- **Replies** — the number of classic replies in the topic's folder;
- **Last activity** — the **Created** date of the newest classic reply, or the **Created** date of the discussion when it has no replies;
- **Likes** — the like count of the discussion;
- **Accepted post** and **Status = Answered** — when the classic *Best reply* points to a reply that was imported; the reply itself gets **Is accepted answer = Yes**. A classic *Answered*

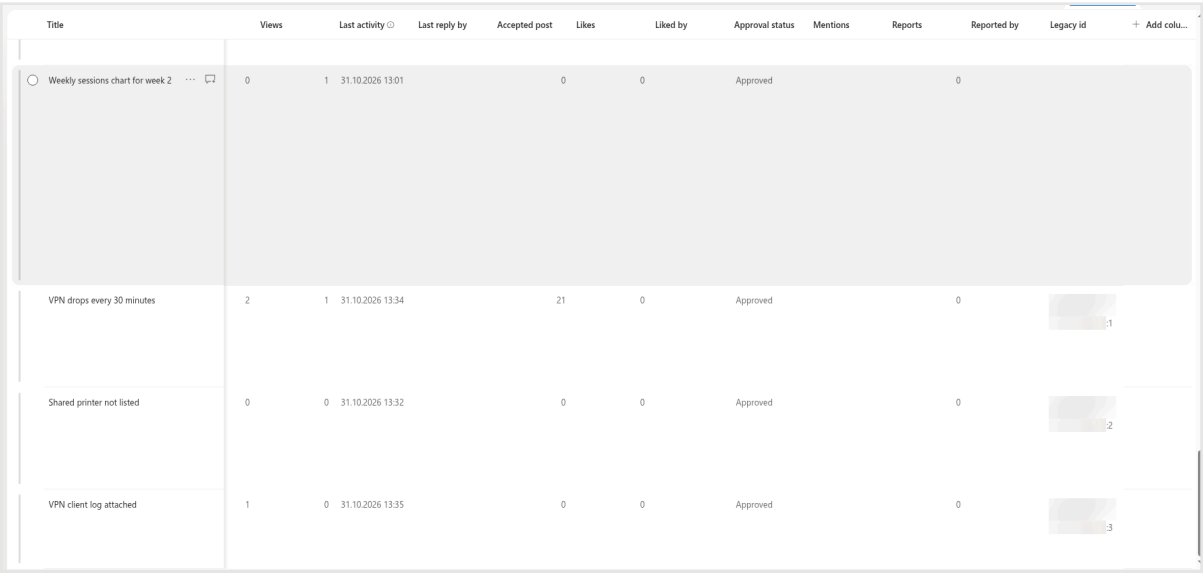
flag without a best reply is ignored, and the topic stays *Open*.

These values are written for every topic in the plan, including topics imported in an earlier run, so a second run recalculates the counters.

Authors and dates

List items created through the REST API are always authored by the user who creates them. With **Keep original authors and dates** selected, the importer makes a second call per item that writes **Created by** (the classic author's login), **Modified by** (the classic editor, or the author when there is none), **Created** and **Modified**. SharePoint accepts these values only from accounts that may set system fields — in practice site owners with Full Control. When a field is refused, the report contains the line *Topic title: Field — SharePoint's message*; when the whole call is refused, *Author and dates could not be restored*. The item is still imported, authored by you and dated with the import time.

The author's login must resolve to an account of the tenant. Accounts that were deleted, or on-premises accounts that a migration tool did not map, cannot be restored and produce the same warning.



Imported topics with their Legacy id in the Discussions Topics list

Attachments

With **Copy attachments** selected, the importer lists the attachment files of each classic topic and reply, downloads each file from the source site and attaches it to the new item under its original name. Characters that SharePoint does not allow in file names (`\ / : * ? " < > | # % & { } ~`) are replaced with an underscore, and names longer than 120 characters are shortened. A file that cannot be copied produces the warning *file name: SharePoint's message* and the rest of the files are still processed.

Inline images embedded in the body are part of the HTML and travel with it.

The Legacy id and running the import again

Every imported topic and reply stores `{source list id}:{classic item id}` in the indexed **Legacy id** column — for example `3f2a9c1e-…:418`. Before the dry run and before the import, the wizard reads all legacy ids of the site that start with the id of the selected classic list. The consequences:

- a topic that already has a legacy id is **skipped** and reported in the row **Topics already imported (skipped)**; its existing copy is used as the parent of new replies;
- a reply that already has a legacy id is skipped too;
- **new replies** on an already imported topic are imported, so a board that is still in use can be imported incrementally;
- authors, dates and attachments are restored only for items created in the current run;
- existing content of the target board is never overwritten or deleted.

Note

The legacy id includes the **id of the classic list**. If the classic board is copied to a new list — for example by a second migration pass or a site copy — the new list has a different id, and an import from it creates a second set of topics. Always import from the same list, or delete the first set before importing from the copy.